

13+ Emirates Cabin Crew CV Sample PDF



EDUCATION HISTORY

Salford Univeristy 20012 - 2015

Associate Degree in Hospitality Management

WORK EXPERIENCE

Cabin Crew Member

2016-2018

- Managed in-flight day-to-day tasks, including meal service and safety briefings.
- Resolved 95% of passenger concerns effectively.
- Collaborated with 10-15 crew members for smooth operations.

Cabin Crew Member

2019-present

- Assisted 180 passengers per flight on day to day basis, enhancing service quality.
- Conducted safety protocols on 100% of flights.
- Achieved a 90% satisfaction rate in handling passenger issues.
- Contributed to a 20% increase in operational efficiency and excellence.

SKILLS

- Passenger Service
- In-Flight Meal Service
- Team Work
- Emergency Management
- Airline Day-to-Day Operation Management

Kate Wilson | Cabin Crew Member

London, willing to relocate

07777777777

kate@katewilson.com

Professional Profile

Professional Flight Attendant with over 9 year's and 7000 hours international flight experience. Adept at executing pre-flight checks, with a commitment to maintaining aircraft equipment and cleanliness, facilitating on-board requests, and delivering passenger announcements. Dedicated to providing world class customer service during all flights.

Core Skills

- · In-flight services
- Passenger satisfaction
- · Cabin crew operations
- Food preparation and service
- POS systems and cash handling
- Pre-flight checks
- Cabin maintenance
- · Emergency procedures
- · Aircraft safety standards
- · CPR and First Aid certified

Career Summary

Sep 2019 - Present

Emirates Airline, London Cabin Crew Member

Outline

Working for a leading international airline based out of London Central Airport. Works with an inflight team of 12 to provide exceptional customer service and ensure passenger and cabin safety, alongside ensuring efficient boarding and deboarding, and demonstrating safety equipment and procedures.

Key Responsibilities

- Attend pre-flight briefings to receive the assigned working position for each flight and discuss potential issues and solutions
- Prepare the cabin including taking inventory of food items, beverages, and headsets, and create a sales inventory prior to take off and landing
- Check and maintain onboard emergency equipment and first aid kits to ensure proper functionality
- Administer first aid to passengers in the event of an emergency in a discreet, and reassuring manner
- Manage and rectify problems within the cabin to ensure the comfort and safety of passengers for the duration of the flight.
- Deliver clear, concise, and timely announcements to ensure passengers are informed of any information that may affect their journey
- Finalise all post flight paperwork including logging any inflight incidents

Key Achievements

- Recommended an alternative boarding system that reduced delays by 12%.
- Inspected and recorded inventory levels after each flight, reducing instances of low stock by 45%.
- Mentored Junior Cabin Crew Members on passenger complaint procedures, reducing conflict resolution time by 10 minutes.
- Cross-sold meals and beverages on all flights, increasing revenue by an average of 22%.

Page 1

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YOUR NAME HERE

Nationality: (state nationality here)
From: (enter city & country)
Age: (enter age here)
Email: (enter email here)
Telephone: (enter ohone number here)

WORK EXPERIENCE

[WRITE YOUR CURRENT JOB TITLE] / DATES OF EMPLOYMENT EG: JAN 2019 - PRESENT / [COMPANY THAT EMPLOYS YOU & LOCATION OF JOB]

- Here write a brief description of your position and responsibilities.
- Use bullet points.
- Aim for around 4 short sentences.
- Mention the skills you have gained and accomplishments you achieved.

[See example below.]

BUSINESS ENGLISH TEACHER / OCT 2015 - JAN 2019 / BERLITZ, ROME

- Taught Business English to Executive Managers of Italy's largest power company.
- Displayed exemplary grooming and customer service skills as was representing the face of the company.
- Tailored each lesson to the specific needs of the student.
- Demonstrated good organisation skills as was required to prepare lessons beforehand.

[Then continue with the rest of your previous jobs, in reverse chronological order. If you haven't had much employment, include any interns/volunteering you did, or part-time jobs when you were studying.]

EDUCATION

List your highest qualification only. Eg:

BSc (Hons) DEGREE in NURSING / OCT 2010 - SEP 2013 / UNIVERSITY OF LEEDS, UK.

PERSONAL TRANSFERABLE SKILLS

[Bullet point some of your most desirable skills - (make sure they are relevant for the job!!) and briefly state how you possess these skills. Using appropriate keywords will greatly increase your chances of getting selected by the recruiters when they scan your CV. Read below for examples]

Teamwork

- Demonstrated exemplary team-working skills whilst working as a nurse, both between colleagues and within the larger multi-disciplinary team, to provide the best service to the patients and to meet deadlines.

Communication

- Developed excellent communication skills working with a variety of patients in the hospital (adults, children, patients with learning difficulties and limited mobility and limited English).

Problem solving

- As a nurse I successfully managed various unexpected problem-solving situations encountered, where I had to think on my feet, and always remained calm whilst working under pressure in emergency situations.

BRYANNA WILLIAMS

Qualified Flight Attendant Fluent in 3 Languages

☑ b.williams@yahoo.com

Atlanta, GA

WORK EXPERIENCE

LINE CHECK FLIGHT ATTENDANT I

Delta Airlines, Atlanta, GA

07/2011 - Present

Line Check Flight Attendant certified by the FAA to teach and perform all inflight sofety, customer service and cabin preparation duties, along with communicating and cooperating with airline management, flight crew, safety and ground personnel. My greatest achievements as a Cabin Crew Member at Delta include:

- Ensuring 100% high-quality flight safety and security including the facilitation of line checks and observation of flight legs, safeguarding FFA compliance and adherence to Delta policies.
- Creating a supportive environment, enabling accurate assessment of FA performance/proficiency in resource MGMT and customer service.
- Collaborating on Delta's FA Open House hiring process design.
- One of 9/400 chosen FAs to administer the beta group for Delta's "Point the Way" inflight training program assuring that all Delta FAs have the knowledge, skills, and enthusiasm to fulfill the requirements of the position.
- Placing 1st in a company-wide customer satisfaction competition.

ENGLISH TEACHER !

CIEE Teach in China, Chongqing, China

08/2010 - 05/2011

Through CIFF Teach in China, I was placed at a university in Chongqing, China as an English instructor. I taught five English courses a week ranging from beginning to advanced levels, working a total of 25 class hours per week. I also administered a volunteer English Conversation Workshop once a week for university staff and students alike. My primary responsibilities and achievements as an English Teacher included:

- Preparing, instructing, and assessing basic to advanced level English courses using the Oxford American English File and TOEIC Bridge content with a focus on grammar, vocabulary, listening, reading, writing, and speaking skills.
- Utilizing creative exercises and interactive games to build students' confidence in using English in conversational settings.
- Collaborating on additional English department projects, i.e.: Translations, TOEIC Bridge interventions, and activities for the annul English Day celebration. Receiving a 95% student approval rating on teacher evaluations.
- · Achieving the highest overall class score on the TOEIC Bridge Test.

STUDENT TUTOR |

GSU Learning and Tutoring Center, Atlanta, GA

01/2007 - 05/2010

The GSU Learning and Tutoring Center hires student tutors to manage tutorial tables and to work one-on-one with fellow students. Peer tutors must earn two or more faculty endorsements and complete a training program certified by the College Reading & Learning Association. I worked Monday-Friday for a total of 15 hours per week. My responsibilities included:

- Educating students, one-on-one, from introductory to composition levels of Mandarin Chinese, focusing on grammar, writing, and speaking skills.
- Assessing student learning needs in order to enhance instruction.
- Utilizing effective communication skills to facilitate student learning.

□ LANGUAGES

- Mandarın professional proficiency
- English Native or bilingual

EXECUTIVE SUMMARY

FAA certified Line Check Flight Attendant with seven years of experience as a Cabin Crew Member. Exceptional Senior FA performance exemplified through outstanding knowledge of policies and procedures, excellent interpersonal skills, compliant uniform and image appearance, and positive customer service interactions.

MY GOALS



I am the perfect candidate to fulfill this role due to my successful history as a Line Check FA and Senior FA at Delta's ATL base. I am eager to manage future changes and improvements at ATL.



My professional goal is to be the FA Supervisor at Delta Airlines, HartsfieldJackson Atlanta International Airport.

EDUCATION

BACHELOR OF ARTS IN SPEECH COMMUNICATION | MINOR IN CHINESI

Georgia State University Cum Laude (3.7) GPA 08/2006 - 05/2010

♥ SKILLS

- Customer Service & Communication
- Safety, first Aid Emergency Procedures
- Federal Regulations & Flight Procedures

□ SOFTWARE SKILLS

Check in Desk & luggage tracking

Microsoft Excel

MORE ABOUT ME

Scan the QR code to view my online resume with more information about my career





SONIA GOETHE

Flight Attendant

Age: 34 Health: Excellent Passport: European Height and Weight: 175 cm / 65 Kg Marital Status: Single



Telephone: +47 00 11 22 33





Northy 188, 4008 Le Saout,



in LinkedIn



WORK EXPERIENCES

Security officer - Securitas PSS Norway



Stavanger, Norway

- Ensure the security, safety and well-being of all visitors, employees and the premises
- Provide excellent customer service
- Respond immediately to emergencies to provide necessary assistance to employees and
- · Protect the company's assets relative to theft, assault, fire and other safety issues

Receptionist - Myhregaarden Hotel



Stavanger, Norway

- . On charge to handle all aspects of guest arrivals, check in and departure
- Responsibility to make reservation in according with yield management
 Personal responsibility, use teamwork and give personal attention to provide guest
- Provide guests satisfaction, genuine hospitality and exceeding guest expectations
 Assisted with general duties as required

Retail Florist Sales Associate - Mestergronn Florist



Oslo, Norway

- · Design and compose themed floral displays
- Consult clients on theme appropriate floral arrangements and budgets
- Coordinate logistics for customized arrangements for event specific deliveries Perform administrative duties related to the business operation
- Supervised staff shifts



EDUCATION

University of Stavanger

Travel and Tourism Management (bachelor)

2017 - Present

Hellerud High School

Ulsrud High School

Al Farazdaq School Arabic Language Course Curriculum











EF International Language School Academic Year Diploma for Intensive English Language Course Study EF Student Peer Mentor

EF International Language School Intensive English Language Course Study

Advanced Certification Training (level-1, level-2 and level-3) o8.02.18

Los Angeles, USA

Sidney, Australia

Stavanger, Norway

INTERNATIONAL EXPERIENCES





- Computer skills: Microsoft Office
- Pack, Opera... Creativity
- Interpersonal
- Teamwork
- Leadership
- · Oral Communication
- Cultural Awareness

LANGUAGES



Norwegian: native speaker



Arabic: native speaker



English: fluent



French: Conversational

INTERESTS







Skydiving



Fashion

Physical Fitness

HENRY WHITE

Experienced Flight Attendant | Safety Oriented | Customer Service

+44 20 7123 4567

Manchester, UK

SUMMARY

With over 14 years of corporate flight attendant experience, my proficiency in safety procedures and exceptional customer service stands out. My career is marked by a steadfast commitment to excellence, punctuated by a lead role in cabin restyling that notably enhanced passenger satisfaction.

EXPERIENCE

Senior Corporate Flight Attendant

NetJets Europe

- Delivered high-quality in-flight service to elite clientele, including Fortune 500 executives and celebrities, on over 200+ international flights.
- Developed and executed personalized menus resulting in a 95% satisfaction rate from post-flight surveys.
 Managed emergency situations with composure, leading to successful
- execution of safety protocols during unexpected turbulence on multiple occasions.

 Conducted comprehensive pre-flight checks and inventory management,
- ensuring a 100% readiness score for all last-minute charters.

 Trained and mentored new flight attendants, improving team efficiency by 30% and enhancing the onboard service standard.
- Spearheaded a cabin restyling project, which contributed to a 40% increase in positive client feedback regarding the in-flight experience.

Lead Flight Attendant

Luxaviation

- Coordinated and provided bespoke service on over 150 domestic flights, ensuring consistent customer satisfaction.
 Implemented cost-saving initiatives for in-flight catering, reducing expenses by 20% without compromising quality.
 Liaised with operations to smooth out scheduling, improving last-minute
- charter readiness by 25%.
- Enhanced in-flight service procedures, which resulted in a 50% decrease in customer complaints.
 Trained 15 new flight attendants, instilling excellence in customer service
- and adherence to safety regulations.

Corporate Flight Attendant

VistaJet

- Maintained a pristine cabin environment, contributing to the company's
- top-ranking position for best-in-class service.

 Created and managed international catering orders, effectively accommodating diverse cultural preferences.
- Handled in-flight medical emergencies, ensuring the safety and wellbeing of all passengers.

 Participated in cross-functional training, enhancing team adaptability and

EDUCATION

Associate Degree in Hospitality Management

Manchester College

ACHIEVEMENTS

Safety Protocol Implementer

Flawlessly executed in-flight safety measures that were later adopted companywide, reducing incident rates by 40%



In-Flight Service Excellence Award

Honored with the annual service award for maintaining the highest customer satisfaction rating within the team.



Mentorship Recognition

Recognized for outstanding contribution to staff training which improved service delivery and operational efficiency.



Cabin Restyling Lead

Led a cabin redesign project, significantly improving passenger comfort and reinforcing the company's luxury reputation.

SKILLS

Exceptional Customer Service

Advanced Safety Procedures

Bespoke Menu Planning

Inventory Management

CPR Certified

First Aid Trained

COURSES

FAA Certified Flight Attendant Training

Completed intensive training focusing on cabin crew responsibilities, safety, and passenger service at the National Flight Attendant School.

Emergency First Response Course

Acquired skills in CPR, AED, and First Aid through this comprehensive course provided by the British Red Cross.

PASSIONS



Bespoke Customer Experiences

Passionately crafting personalized services to create unforgettable experiences in private aviation.

Powered by CY Enhancy



TANIA **Mc MULLEN**

Cabin Crew Manager - Emirates Airline, Dubai Émirats arabes unis | Compagnie aérienne/Aviation

Favorite quote

"While you chase success, I urge you to stay devoted to elevating the lives you touch and leaving your world better than you found it"

[The Greatness Guide by Robin Sharma]

Employment history

Cabin Crew Manager Emirates

june 2008 - Til Date | Dubai



My role is to primarily performance manage a geographically dispersed team of Senior Cabin Crew Members to ensure their consistent delivery of the highest standards of service, in line with the company's service mission, vision and goals. Having built a stellar reputation for effectively leading a geographically dispersed team to exceed organisational objectives, I have been described by both peers and management as a charismatic and transformational leader. My best work revolves around propelling people to achieve their personal best and deliver exceptional service to internal customers and internal stakeholders.

Cabin Crew Duty Controller Etihad Airways

July 2005 - June 2008 | Dubai



Resolved Operational Issues through the delivery of resourceful solutions, strategically implemented to target issues at an in-depth level with a practical and proactive approach.

Managed In-Flight Disruptions through executive decision making as well as the implementation and execution of strategies to ensure minimal impact on the overall flight operation.

Engineered a Collaborative Culture, and improved staff performance by ensuring consistent, timely and informative briefings, designed to motivate the team to achieve organisational goals.

Cabin Attendant for Charters, Owners and Card Members Qatar Airways

July 2004 - July 2005 | Dubai



Private Jet flight attendant providing excellence in service to jet owners, executives, jet card members and charter passengers. Duties include cabin safety, catering, menu planning, meal prep, cabin cleaning, aircraft stock.

Sucation

North Carolina State University (RALEIGH, NC) Master of Science (B.S.), Business Administration, concentrating in Marketing. GPA: 3.98/4 - 2009 - 2012



CESEM: Reims Management School (Reims, FRANCE) Bachelor, Business Administration

CESEM8***

CESEM: Reims Management School (Reims, FRANCE) DEUG: International Marketing

CESEM

Personal Informations

- tania.mc.maria@gmail.com
 Bd Amir Ali, N* 2, Dubai
- + 1 23 45 67 89

Brief presentation

Charismatic and accomplished graduate with 20+ years of international aviation experience. Been in employment with Emirates Airline in Dubai since August 1992. Has a proven track record in the customer service industry, whilst propelling teams to exceed corporate targets.

Capabilities

RogenSi Influencing Skills Program Project Management Essentials NEBS Management Certificate Developing your Influence Word / Excel / Powerpoint Group Crisis Intervention Managing Performance **Business Presentations** Basic Life Support Train the Trainer

Languages

English French French Spanish Spanish



Sport, Cultures, Internet Art, Reading, Trips Communication

Favorite Books

Think And Grow Rich

Napoleon Hill

Whatcha Gonna Do with That Duck?: And Other Provocations

9th Godin

Making Things Happen: Mastering Project Management

Catt Bushen

The Cabin Crew Resume 2





Address 🕈

Phone C

Email 🖾

CabinCrewCareerCenter

Twitter/Blog/Portfolio @



Seeking work as a Cabin Crew with a professional and reputed airline. A motivated individual who takes considerable pleasure in forming lasting positive impressions with clientele. Immensely enjoys contact with others, and is driven to exceed the expectations of both customers and colleagues. Committed to continuing professional development.

EDUCATION

JULY 2013 - MAY 2014

CABIN CREW & HOSPITALITY TRAINING PROGRAM (12 MONTHS) |

School of Aeronautics, New Delhi India

12TH PASS | Carmel Convent School, South Extension, New Delhi India

JUNE 2002 - JUNE 2013

Passed out with 89% marks through the Central Board of Secondary Education (CBSE)

EXPERIENCE

Cabin Crew | JET AIRWAYS

MAY 2015 - MAY 2019

- Completed over 2,500 hours of international and domestic flights in Airbus 321.
- Extensive experience of providing in-flight customer services onboard aircraft
- In-depth knowledge of first aid administration, cash handling, and inventory.
- Familiarity with hospitality industry practices and report writing procedures
- Ability to handle difficult passengers and emergencies, in an effective manner



Customer service Presentations Inventory Management Food preparations



Music, sports and fitness – I am fond of yoga and am a member of a yoga club. Enjoy cooking, fashion shows, hosting parties, live music and restaurants.

PERSONAL DETAILS

Date of Birth	[1996/05/25]	Nationality	American/European
Height in cm	[170]	Passport No:	AA0123456
Weight in kg/lb	[66 kg]	References:	On request
BMI	[22.8]	Fluent in Languages	English & Spanish





SONIA GOETHE

Flight Attendant

Age: 34 Health: Excellent Passport: European Height and Weight: 175 cm / 65 Kg Marital Status: Single







Northy 188, 4008 Le Saout,



in LinkedIn

WORK EXPERIENCES

Security officer - Securitas PSS Norway 2018 - Present



Stavanger, Norway

- · Ensure the security, safety and well-being of all visitors, employees and the premises
- Provide excellent customer service
- Preventing criminal acts
- Respond immediately to emergencies to provide necessary assistance to employees and
- Protect the company's assets relative to theft, assault, fire and other safety issues

Receptionist - Myhregaarden Hotel 2017 - Present



Stavanger, Norway

- On charge to handle all aspects of guest arrivals, check in and departure
 Responsibility to make reservation in according with yield management
- Personal responsibility, use teamwork and give personal attention to provide guest
- Provide guests satisfaction, genuine hospitality and exceeding guest expectations
 Assisted with general duties as required

Retail Florist Sales Associate - Mestergronn Florist



Oslo, Norway

- · Design and compose themed floral displays
- Consult clients on theme appropriate floral arrangements and budgets
 Coordinate logistics for customized arrangements for event specific deliveries
- Perform administrative duties related to the business operation
- Supervised staff shifts

EDUCATION

University of Stavanger

Travel and Tourism Management (bachelor) 2017 - Present

Stavanger, Norway

Hellerud High School

Oslo, Norway

Ulsrud High School

Oslo, Norway

Al Farazdaq School

Arabic Language Course Curriculum 2008-2009

Najaf, Iraq

PROFESSIONAL QUALIFICATIONS

EF International Language School

Academic Year Diploma for Intensive English Language Course Study
EF Student Peer Mentor



O Los Angeles, USA

Advanced Certification Training (level-1, level-2 and level-3) 08.02.18

EF International Language School

Intensive English Language Course Study

2013 Securitas

Sidney, Australia



Stavanger, Norway

INTERNATIONAL EXPERIENCES

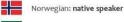




- Computer skills: Microsoft Office Pack, Opera...
- Creativity
- Interpersonal
- Teamwork
- Leadership
 - Oral Communication Cultural Awareness

LANGUAGES





Arabic: native speaker



English: fluent



French: Conversational

INTERESTS







Skydiving





Professional Experience

• Corporate Cabin Attendant

Delta Airlines, San Francisco, CA | October 2020 - Present

- Review private jet customer profiles, provide accommodations according to passenger needs, and identify opportunities to enhance the flight experience
- Deliver quality service to private and business jets with up to 50 passengers and prepare and serve upscale food and beverages to VIP clients
- Provide accommodations for individual needs, and maintain a 90% satisfaction
- Attend regular flight safety tracking for both large and small business jets

• Flight Attendant

Delta Airlines, San Francisco, CA | June 2017 - October 2020

- Provided exceptional service to passengers on both domestic and international flights and collaborated with flight attendants and pilots during pre-flight briefings to discuss weather conditions, service plans, and safety protocols
- Developed and delivered engaging pre-flight safety presentations to passengers and utilized upselling techniques to increase food sales by 15%

Education

Bachelor of Arts (B.A.) in Tourism & Hospitality
University of San Francisco, San Francisco, CA | September 2013 - June 2017

Certifications

- Flight Attendant Certificate of Demonstrated Proficiency
 FAA | July 2016
- CPR Certified

American Heart Association | October 2016



4759 Sunnydale Lane Plano, Texas, United States, 75071 email@youremail.com 123-456-7890

A customer-oriented Flight Attendant with six years of experience and over 3,000 domestic and international flight hours. A proven track record of calming passengers during emergency landings, performing CPR, and ensuring compliance with flight safety protocols.

Key Skills

••••

Flight Safety

••••

Customer Service

••••0

Conflict Resolution

•••00

Emergency Medical Care

• • • O O
Italian (Fluent)



Julie Cox, Flight Attendant

LOS ANGELES, CA 90291, UNITED STATES - email@email.com

PROFILE

Personable, safety-oriented Flight Attendant with 3+ years of expertise with an international cabin crew. Achieved a consistently highest passenger satisfaction rating according to Skytrax surveys (99.28%). I am seeking to develop my flight attendant skills further and continue providing top guest service by joining American Airlines as the new Senior Flight Attendant.

EMPLOYMENT HISTORY

Flight Attendant, Delta Airlines

Jan 2018 - Apr 2021, Boston

Tasked with managing and coaching ten junior cabin crew members during all international flights.

- Informed business- and first-class clients about the best beverage-pairing decisions based on taste and meal menus.
- Relayed communication to passengers and cabin crew from the flight deck in a professional and personable manner.
- · Assisted passengers and instructed on passenger safety.
- Performed preflight, through-flight, and post-flight inspections of the aircraft's emergency, cabin, and galley equipment. Ensured the aircraft's interior was clean at all times.

Flight Attendant, American Airlines

Jan 2017 - Dec 2018, Washington

Tasked with providing leadership, direction, and assistance during an emergency, including aircraft evacuation and administering first aid to ill or incapacitated passengers.

- Handled emergencies according to procedures. Performed orderly evacuation of passengers and crew. Provided emergency medical assistance where necessary.
- Supervised loading and offloading of aircraft passengers and baggage. Ensured access to
 escape exits was clear at all times.
- Communicated paperwork and detailed reports regarding incidents or discrepancies.
- Greeted passengers, assisted with carry-on baggage stowage, and delivered onboard announcements.

EDUCATION

IATA Cabin Crew Course, The Crew Academy

Apr 2021 - Apr 2021, Denver

School of Hotel Administration, BA in International Hospitality Management,

Jan 2019 - Nov 2020, Ithaca

High School Diploma, Ridgefield High School

Jan 2017 — Dec 2019, Indian Trail

DETAILS

1515 Pacific Ave Los Angeles, CA 90291 United States

3868683442

PLACE OF BIRTH

San Antonio

DRIVING LICENSE

Full

LINKS

LinkedIn

Pinterest

Resume Viking Templates

Build this template

SKILLS

Passenger Management

Emergency Procedures

Flight Manifests

Food Safety

Serving Beverages

LANGUAGES

English

Italian

Spanish

HOBBIES

Skydiving, Parachuting, Skating



Caroline McGee

Flight Attendant

Personal Info

Email

caroline.mcgee@email.com

Phone

(123) 456-7890

Linkedin

linkedin.com/in/caroline.mcgee

Skills

Outstanding communication skills in English, Spanish, and French.

Ability to work under pressure in challenging environments.

Knowledge of emergency procedures and safety protocols.

Proficient in MS Office Suite and basic computer troubleshooting.

Excellent customer service capacity with exemplary attention to detail.

Exceptional organizational and multitasking abilities.

Languages

English-Native

Spanish-Fluent

French-Advanced

Hobby/Interest

- Volunteering at a local food bank.
- · Yoga and mindfulness practice.

Certified flight attendant with 5 years of experience in international flights. Eager to support AeroServ Airways in creating a pleasurable flight experience for the passengers. Proven track record of handling emergency situations. Received SkyWings Airlines' Employee of the Year award in 2024 for first aid procedures and excellent service to all passengers. Eager to help Gold Star Airlines in providing exceptional service to its passengers and increase customer loyalty rates.

Work History

2021-06

Flight Attendant

2024-07 SkyWings Airlines, Cranston, RI

Key Qualifications & Responsibilities

- . Ensured passenger comfort and safety for up to 200 customers per flight.
- · Responded to medical emergencies and security issues.
- · Achieved a 99% customer satisfaction score for friendly service.
- · Briefed passengers on flight safety before each flight.

Key Achievement:

· Received Employee of the Year award in 2024.

2019-08

Flight Attendant

AirStar International, Cranston, RI

Key Qualifications & Responsibilities

- Managed in-flight sales and achieved a 20% increase in revenue.
- · Assisted passengers with special needs and ensured their comfort.
- · Briefed passengers on flight safety before each flight.

Key Achievement:

· Commended for handling a medical emergency with composure.

Education

Bachelor in Hospitality Management

Rhode Island College, Providence, RI

September 2015-June 2019

Relevant Extracurricular Activities

- · Volunteered as a mentor for at-risk youth.
- . Served on the student council for two consecutive years.

Academic Achievements:

- · Graduated with honors (Summa cum laude).
- · Awarded scholarship for academic excellence.

Awards

2020, Employee of the Year, SkyWings Airlines

Certifications

Certified Flight Attendant, Federal Aviation Administration, 2019

Certified in First Aid and CPR, American Red Cross, 2017